Company and Statutory Disclosures

Fakade Innovations (Pty) Ltd, trading as M-Works™

Version 1.1 | Approved | Effective date 25/11/2026

1. About these disclosures

Fakade Innovations (Pty) Ltd is a South African private company providing software products, managed website services, hosting and related professional services under the M-Works™ brand. This document establishes the common company disclosures for fakade.co.za, m-works.co.za and applicable product and payment journeys. Product-specific commercial terms are provided separately.

2. Company identity and contact details

Detail	Company information
Registered name	Fakade Innovations (Pty) Ltd
Trading brand	M-Works™
Legal status	Private company incorporated in South Africa
Company registration number	2024/044399/07
Incorporation date	23 January 2024
Registered office and postal address	50 Winchester Crescent, Morningside, East London, 5247, South Africa
Official telephone	Pending provision
General enquiries	info@m-works.co.za
Privacy and access to information	privacy@m-works.co.za
Corporate websites	https://fakade.co.za/ | https://m-works.co.za/

3. Tax and pricing

All prices are in South African Rand (ZAR). No VAT is currently charged. Fakade Innovations is not currently registered for VAT. The relevant quotation or order discloses the total payable and each applicable additional charge before acceptance. We will notify affected customers in writing if our VAT status changes and apply any VAT in accordance with law.

4. Information rights and complaints

Ulwazi Mapukata is the registered Information Officer. The Information Regulator registration number is 2026-069873, dated 21 October 2026. No Deputy Information Officer has been appointed.

For privacy or access-to-information requests, email privacy@m-works.co.za. The principal place of business is open for public inspection from 09:00 to 16:00 on business days. The PAIA Manual describes the access process. Complaints about personal information or access to records may be referred to the Information Regulator at https://inforegulator.org.za/complaints/.

For service complaints, billing queries or cancellation requests, contact info@m-works.co.za or the official service contact identified in your agreement. We will seek to resolve complaints fairly. This does not restrict access to any competent regulator, consumer protection body or court.

Fakade designates its registered office at 50 Winchester Crescent, Morningside, East London, 5247, South Africa as its domicilium citandi et executandi, subject to applicable law and procedural rules. Use the contract and General Terms of Service for contractual notice delivery. Contractual email notices do not by themselves serve court process or other formal legal proceedings.

5. Service and transaction information

Before a covered electronic sale is offered, the supplier disclosures and the order will identify the supplier and contacts, describe the service and expected timing, and disclose the full price in ZAR including all charges, billing frequency, minimum duration if any, payment methods and applicable payment and privacy safeguards. They will also explain applicable terms and guarantees, cancellation and refund rights, complaint and dispute channels, and how customers can retain the terms and access a complete transaction record.

Customers must be able to review the entire proposed electronic transaction, correct mistakes and withdraw before final acceptance as required by section 43 of the Electronic Communications and Transactions Act. Applicable cooling-off and other statutory rights are preserved. Payment authorisation is separate where required. Covered electronic checkout is not currently available.

Our Corporate Privacy Notice and any applicable payment disclosures explain how personal and payment information is handled. Fakade collects payment for its own services. Where our software supports a customer’s payment instructions, the applicable service terms identify the payment parties and their responsibilities.

6. Related documents

Read these disclosures with the applicable Corporate Privacy Notice, General Terms of Service, Cookies and Website Technologies Policy, Data Processing Agreement (where applicable), PAIA Manual and product-specific agreements. Approved versions will be made available through the corporate websites. The accepted product agreement governs its specific commercial conditions, subject to mandatory law.

We will update these disclosures when company information or applicable requirements change. The approved publication will carry a version and effective date.